



(606) 263-4956 • ekyfcu.com

Important Update Regarding COVID-19

We Have Closed Our Lobby
Please Use Our Drive-Thru

Due to COVID-19 safety precautions, we have made the decision to close our Lobby and offer Drive-Thru service only until further notice.

At Eastern Kentucky Federal Credit Union, the health and wellness of our members and employees is our top priority. We understand the growing health concern and uncertainty surrounding coronavirus (COVID-19) and are committed to do our part in keeping members and employees safe. Our hearts go out to all those who have been impacted.

We encourage you to take advantage of online services available to you, such as our Web Site, Online Banking, Remote Deposit Capture, Mobile Banking with our App and Bill Pay.

These services allow you to check balances, view transactions, make transfers, make payments, apply for a loan and more. Our surcharge free ATM will allow you to make withdrawals and check balances. Our 24/7 drop box will ensure you can make deposit before and after hours. It's fast, easy and available 24/7 from anywhere. Loan closings will be done by appointment only.

We assure you that we are here for you. We will continue to monitor this situation, and will communicate any important updates as the need arises. In the meantime, know that we remain deeply committed to being available and responsive to your financial needs. Thank you for your patience and understanding.

March 17, 2020
Federally insured by NCUA.

**If you would
like to
request an
appointment
please call
606.263.4956**